

Social Work Online Team Training (SWOTT) toolkit: **FACILITATOR NOTES - AYESHA**

The power of small gestures during home visits

THE ROLE OF THE FACILITATOR IS:

- To encourage the social workers to share their thoughts about the case study.
- To facilitate discussion to identify the opportunities and challenges of this scenario.

SUGGESTED QUESTIONS FOR THE FACILITATOR TO ASK THE GROUP:

Read the case study to the group to remind them of the scenario, or give printed copies and ask people to read before you start the discussion.

Question: How do you respond and why?

For people who did not accept a warm drink and food – ask 'why not'?

Discuss the power-levelling gestures made when people share food and drink.

For social workers who would accept food and drink, ask if there were circumstances when they wouldn't do so.



NEXT STAGE IN THE SCENARIO – READ TO THE GROUP:

There are six people in the living room: you (the social worker), Ayesha, her mother, her father and two personal assistants.

Part way through the meeting you are asked if you wouldn't mind putting your laptop away as Ayesha is finding the typing distracting.

Question: how do you respond? Why? If you stop taking notes, how will you record an accurate discussion?

FINAL STAGE IN THE SCENARIO – READ TO THE GROUP:

As the meeting concludes, some of the food is wrapped up and is given to you as a gift for you to take with you.

Question: how do you respond? Do you refuse or take it?

As you get ready to leave you realise you need to use the toilet.

Question: what do you do and why?

End with a final question asking for final thoughts.

