

Social Work Online Team Training (SWOTT) toolkit:

LEARNING OBJECT 2: AYESHA

The power of small gestures during home visits

You are visiting a young woman for the first time to begin the process of assessing her care and support needs. She is called Ayesha. She is in her early 20's and has a learning disability. She lives with her parents and has support from a team of personal assistants. She uses assisted communication and is dependent on her personal assistant team to help her communicate.

As you are welcomed into the home by her mother you are asked to take off your shoes. You're asked if you want a warm drink.

You are then taken through to the living room. The coffee table is full of snacks and treats which Ayesha and her mother have spent the morning preparing.

Ayesha asks you how your day has been and offers you food from the table. A personal assistant brings through a pot of tea and asks you if you'd like a cup.

Question: How do you respond and why?

